Constantine & Lockwood, Ltd.

USER ROLE MODEL – FORM S6

FOCAL ROLE (Check)

Identifier.	Name:

OVERALL RESPONSIBILITIES (of person in role):

SPECIALIZES: ⟹

INCLUDES: →

OTHER RELATED ROLES (PRECEDES, SUPPLIES, etc.):

GENERAL CHARACTERISTICS (narrative description): ____ unknown _____ not applicable

SALIENT BACKGROUND (training, education, experience, background, sophistication, intelligence, etc.): ____ unknown _____ not applicable

DOMAIN KNOWLEDGE: ____ unknown _____ not applicable	**SYSTEM KNOWLEDGE:** ____ unknown _____ not applicable:
__ low __ medium __ high	__ low __ medium __ high

PROFICIENCY PROFILE: ____ unknown _____ not applicable

____ % low/novice   ____ % medium/intermediate   ____ % high/expert

INTERACTION PROFILE: ____ unknown _____ not applicable   __ required __ discretionary
frequency: __ low __ medium __ high   __ predictable __ variable __ unpredictable   __ irregular __ regular
intensity (rate): __ low __ medium __ high   __ concentrated (batched) __ distributed   __ continuous __ discontinuous
total volume: __ low __ medium __ high   __ simple __ moderate __ complex   __ process-driven __ user-driven

INFORMATION PROFILE: ____ unknown _____ not applicable   dominant flow: __ from user __ to user __ balanced
origin: __ aural input __ visual input __ mental process __ telephone __ paper __ other: _____
available information volume: __ low __ medium __ high __ very high
data complexity (elements, groups, data types, sources, etc.): __ low __ medium __ high __ very high

SUPPORTING CAPABILITIES (special needed functions, features, or facilities): ____ unknown _____ not applicable

USABILITY OBJECTIVES (rank or check): ____ unknown _____ not applicable
__ efficiency __ accuracy __ reliability __ learnability __ rememberability __ user satisfaction __ clarity __ comprehensibility
__ attractiveness __ other: _____

OTHER SALIENT ROLE FEATURES OR CHARACTERISTICS: ____ unknown _____ none